



HV.Select is a
feature-rich,
future-proof IP voice
solution from Digital
Wholesale Solutions

Our fully cloud-based, Voice over Internet Protocol (VoIP) service, HV. Select, offers you so much more than a traditional telephone system, giving you an easier and more cost-effective way to manage all your telephony with an enterprise-grade range of functionality.

DWS have a strategic partnership with BT Wholesale which combines their enterprise-grade voice platform with our fully comprehensive suite of telecom and IT solutions to deliver a truly market-leading wholesale hosted voice and connectivity proposition to the Channel.

HV.Select is run on BT Wholesale's highly-resilient and secure next-generation network, providing the functionality of a high-end telephone system but without any physical on-site hardware (PBX).

The most flexible hosted voice offering in the Channel, HV.Select gives customers everything they need in a voice solution and, alongside our Single Order fibre connectivity products, it becomes the last voice and connectivity solution they will need for an All-IP future.

Our hosted voice solution is great at reducing costs for business communication needs, and comes fully loaded with a host of premium PBX features, previously only offered on high end phone systems with on premise hardware.

Standard features include:

Auto attendant
(unlimited)

Advanced hunt
groups

Basic Cisco
Webex for
Broadworks
with messaging
and file sharing

CTI - Go
Integrator Lite
(click to dial)

Voicemail with
voicemail to
email delivery

Optional features*:

Call recording
and storage

Standard Cisco
Webex with HD
video conferencing,
multi-party chat
and personal
meeting rooms

Call analytics
offering
enhanced
reporting

Go Integrator
DB Edition
with CRM
integration

Go TAPI

*Optional features will incur additional charges.



Who is HV.Select designed for?

HV.Select is suitable for businesses of any size. It is a truly scalable solution able to be deployed in home worker environments, small single offices, multi-site networks and large corporate headquarters, providing seamless, reliable, easy to manage levels of functionality.

For businesses with multiple sites, we provide Ethernet circuits, to ensure optimum call quality, securely linked by our Virtual Private Networks (VPNs). HV.Select call traffic bypasses the public internet entirely, ensuring absolute quality of service for users.

Simple Pricing

There is a simple per month, per user cost that includes a range of core functionality, a handset and 5000 free minutes to UK 01/02 and 03 numbers and UK Mobile networks* (FM1, FM3, FM4, FM5 and FM6).

We also provide a comprehensive training course as part of the establishment process, covering all aspects of provisioning and configuration of the portals. Our dedicated team of IP Specialists also on hand to assist with any questions and queries and even on site end-user demonstrations can be arranged.

*subject to fair usage policy and to headline UK mobile networks.

Mobile Workforce

HV.Select enables your customers to achieve an agile, mobile workforce allowing calls from multiple different locations to connect to the same core

network. With Cisco Webex for Broadworks, calls from their landline can be answered and transferred across multiple devices, from desktop to tablet to mobile, keeping their business communications flexible whilst staying connected and protected with built in business continuity and disaster recovery.

End to End Solution

Our excellent product knowledge, experience and life-long strategic relationships with leading suppliers enable us to delivery future-proof, market-leading business connectivity and communications solutions to our customers. From IP Voice technology to Single Order broadband solutions and even Microsoft Teams integrations with Cisco Webex or SIP2teams, DWS can provide you with a portfolio of products to help you and your customers transition to the All-IP future, today.

Why DWS for IP Communications?

- > Generous monthly call bundle
- > Competitive, simple pricing to help our partners win in the market
- > Simple and easy to use configuration portal to help you and your customers stay in control
- > Growing IP phone compatibility portfolio to enable you to offer the latest technology to complement HV.Select
- > Flexible contract terms to suit each customer's business
- > Dedicated IP team delivering comprehensive training and assisting with any questions and demonstrations on your IP journey

