

Feature	Description and use
1471	Check to see the numbers of the person that last called
5 Different Ring Tones*	Assign 5 ring tones so you know who is calling
Anonymous Call Rejection	Stop calls from people who have withheld their number
Auto Attendants *	Informs callers you're busy. Personalise greetings to give callers options e.g. 1 to hold / 2 leave message
Call Barring	Prevent certain outbound calls being made e.g. international calls and / or premium rate. Options include: all outbound, international, premium calls (09xx).
Call Diversion	Divert Calls to an alternative telephone number: Call Redirection or forwarding can be applied straight away or configured to be sent to an alternative number after a defined number of seconds.
Call Logging	Basic access to call history can be found on the End User Portal. Data is only held for a maximum of 1 month and will only show basic information; time/date, from, to, duration and type of call. Data is not extractable.
Call Recording*	Recording of all Inbound and Outbound calls
Call Sign	Assign an individual ring tone to calls from certain numbers so you know who's calling
Call Waiting	If you're on a call, tells you when other callers are trying to get through
Caller Display	Lets you see the number of the person calling
CLI Presentation*	Send out a configurable working telephone number to the recipient of the call
CLI Withheld	Withhold from presenting your telephone number to the recipient of the call
Dual Answering	Answer calls on up to 3 devices – by default our routers are sent with 2 ATA Ports but only one will be configured. Providing the port can be configured, an additional analogue handset can be plugged in for use to enable answering on more than one device.
Mobile App*	Configure settings on the go via web mobile app
Ring Back*	Let's you know when an engaged number becomes free so you don't waste time re-dialling.
Time of Day Change*	Apply divert at a predetermined time or route to voicemail
Voicemail	Allows callers to leave a voicemail message. Users can also configure Voicemail to email Service. When this is set up an email with the Wav file attachment will be sent to the configured email address. From no-reply@sogeoavoice.com stating "Just to let you know you were left a x:xx long message (number 2) in mailbox xxxCLI from CLI, on Monday, June 28, 2021 at 12:52:30 PM. Examples only, data will be relevant to the message. Voicemails can also be accessed via the user on the End User Portal via the Call Information tab. Date, Dialed Number, Duration and Playback can be seen.
Voicemail Notification*	Sends text to mobile for notification of voicemail
Web Portal Configuration	Easy configuration of settings via web portal
WhatsApp Notification*	Advises of missed calls and voicemail messages