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# IP Communications Hosted Voice

## A feature-rich, future-proof IP voice solution.

Our fully cloud-based, Voice over Internet Protocol (VoIP) service, offers you so much more than a traditional telephone system, giving you an easier and more cost-effective way to manage all your telephony with an enterprise-grade range of functionality; all you need is reliable internet connection.

Our Hosted Voice solution is run on BT Wholesale's highly-resilient and secure next-generation network and provides the functionality of a high-end telephone system without any physical on-site hardware (PBX).

Hosted Voice is great at cutting costs for your business and comes fully loaded with a host of premium PBX features. It also enables remote working for an agile workforce with Fixed Mobile Convergence (FMC).

### Available Features*:

| | | | | |
|---|---|---|---|---|
| Auto attendant (unlimited) | Advanced hunt groups | Basic Cisco Webex Application | CTI – Go Integrator Lite (click to dial) | Voicemail with voicemail to email delivery |
| Call recording and storage | Advanced Cisco Webex application with collaboration | Call analytics offering enhanced reporting | Go Integrator DB Edition with CRM integration | IP-compatible handsets |

*Some features may incur additional charges.

### Who is Hosted Voice designed for?

Hosted Voice is suitable for businesses of any size with single or multiple sites. We can scale from home workers and very small single offices to multi-site networks, or indeed large corporate headquarters, providing seamless, reliable and easy to manage levels of functionality.